



## welcome

Welcome Aboard MRS ZHUK,

You have successfully completed the online registration process for your Express Docs. We look forward to serving you on your vacation. Please note that a brief check-in process is still required. Your identification will be verified, your photo will be taken for security purposes and you will be given your stateroom key. For the most current health and safety protocols and requirements, please visit [hollandamerica.com](http://hollandamerica.com).

Thank you for choosing Holland America Line.

Please be aware of the following process when you begin your vacation with us:

1. For check in you will need to present your boarding pass to a Holland America Line representative.
2. If you registered a credit card online, please bring that specific card with you.
3. Bring the appropriate identification and proof of citizenship as specified in Holland America Line's identification policy, which can be found at [www.hollandamerica.com/planning/Identification](http://www.hollandamerica.com/planning/Identification).
4. Bring appropriate visas required for your citizenship and itinerary.
5. Be sure to bring a sufficient supply of medication in your carry-on item. Do not pack these items in your checked baggage. In the event of unexpected travel delays and emergencies, please bring additional prescription medication for at least 2 weeks beyond the length of your travel itinerary along with a list of the prescription names, dosage amounts and times taken for all medications.
6. Complete any required COVID-19 testing and vaccination requirements and bring required proof for check in. COVID-19 requirements can be found at [https://www.hollandamerica.com/en\\_US/worry-free-promise/travel-well.html](https://www.hollandamerica.com/en_US/worry-free-promise/travel-well.html).

## boarding pass

**GUEST: ZHUK, BRONISLAVA**

**SAIL DATE: Sunday Jul 10 / 3:00 PM**

**SHIP NAME: WESTERDAM**

**CATEGORY/DECK: VB / OBSERVATIO**

**STATEROOM: 10011**

**Mariner ID: 8611061811**

**Booking/Party No: XWDR2M / 2**

**Number of Nights: 7**

**Confirmed Dining: OPEN SEATING**

**Gala Attire Evenings: 2**

**Voyage No/Name: W243 / 7-DAY ALASKAN EXPLORER**

**Embark Port/Pier: Seattle, Washington, US / PIER 91**

**Embark Date/Your Assigned Check-in Time/Group \*: Sunday Jul 10 / 12:00 PM / GROUP A**

All guests must be on board by one hour prior to the published sailing time on the "Your Itinerary" page of these documents.

**Disembark Port/Pier: Seattle, Washington, US / PIER 91**

**Disembark Date/Time: Sunday Jul 17 / 8:30 AM**

**Transfer Information:**

**Airport/Ship transfers have not been selected.**

**Ship/Airport transfers have not been selected.**

Thank you for booking with: **COSTCO TRAVEL, ISSAQUAH WA, (425) 657-1900**

**\* IMPORTANT:** Due to COVID-19 Health & Safety protocols, please arrive at the terminal at your exact assigned check-in time to help facilitate capacity control and distancing.

This is not transferable and is not subject to alterations by the guest. Name changes on the day of the boarding are not permitted.  
Documents created on Jul 09 2022 at 9:40 AM



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## health & safety

### **Healthy Cruising**

Our highest priority is your health, safety and peace of mind when you cruise with us.

To learn more about what to expect on your voyage please visit the Traveling and Staying Healthy section of our website at [https://www.hollandamerica.com/en\\_US/news/coronavirus-travel-advisory/traveling-and-staying-healthy.html](https://www.hollandamerica.com/en_US/news/coronavirus-travel-advisory/traveling-and-staying-healthy.html).

This section of our website will provide the most up to date information regarding COVID-19 Guest Protocols, steps we are taking to enhance public health, medical care, and travel tips on how to stay healthy while cruising.

Important Notice: Please ensure you are aware of the most current health requirements for travel to and on your cruise, including vaccination, testing, and health questionnaires by checking the entry requirements of your embarkation port country and by visiting the Traveling and Staying Healthy section of our website at the above referenced link.

### **Safety Essentials**

To familiarize yourself with the emergency procedures on board, as soon as conveniently possible after embarking the ship on the first day and prior to the beginning of the cruise, you will be required to participate in our Safety Essentials, which consists of:

- **Visit** your Muster Station
- **Watch** the Safety Video
- **Listen** to the Captain's Announcement before departure

## safety & emergency information

### **Dear Valued Guests,**

Thank you very much for planning your cruise vacation with Holland America Line. As your safety is our utmost concern and deserves the highest attention, please carefully read the following safety instructions so that you know what to do in the unlikely event of an emergency.

Upon embarkation, please make sure you watch the Safety Video on your stateroom/suite TV.

In addition to watching the Safety Video, please read the Safety information located on the back of your stateroom/suite door. It provides information on what to do in case of an emergency, as well as the routes to your Muster Station. We strongly suggest you take the opportunity to visit your Muster Station and familiarize yourself with the route.

It also shows you how to correctly put on your lifejacket. Please practice wearing your life jacket. Special life jackets are available for children and infants. If these have not yet been provided, please ask your Stateroom Steward.

### **Actions to take in the event of an incident**

In the event of an incident alarms may be sounded, and you may be instructed to return to your stateroom/suite. The General Emergency Alarm consists of seven short blasts followed by one long blast on the ship's whistle and alarms. If you hear the General Emergency Alarm at any time, including when the ship is in port, and you have not been warned that drills are taking place, you should proceed to your stateroom/suite and collect your lifejacket, warm clothing, a head covering, medication, and your Ocean Medallion/key card. Then go to the muster station specified on the safety notice by your stateroom door.

This is the only signal that requires you to take action in an emergency and is used to call you to your Muster Station. A 'Muster Station' is an area of safety where guests assemble in an emergency. The location of your Muster Station can be found on the back of your Stateroom/Suite door. Guides will be positioned on the stairways to direct and assist you. Please walk quickly and quietly. Pay close attention to announcements made over the Public Address system, and follow instructions provided by the Ship's staff.

To ensure that you are accounted for, your key card will be scanned as you enter your Muster Station in a similar way to when you board or disembark the ship.

If for any reason you were prevented from returning to your stateroom, you should go directly to your muster station. Once at your muster station, wait quietly for instructions and information that will be broadcast over the Public Address system or given to you by the officer in charge. If you do not have a lifejacket, one will be obtained for you by a crew member. Do not put on your lifejacket until instructed to do so.

In the unlikely event it is necessary to abandon ship, an order will be given verbally from the bridge. The staff in your muster station will then divide you into groups and take you to the survival craft.

Let your Stateroom Steward and the Guest Services know today if you have mobility difficulties and feel that you may need assistance in an emergency so that special arrangements can be made.

### **Man Overboard**

If you see anyone fall over the side, you should throw a life buoy or anything else that will float over the side, shout "Man overboard", quickly inform the nearest crew member and call 911 on the ship's internal telephone system. If possible, maintain visual contact with the person in the water.

If you have any questions, please contact your Stateroom Steward or the Guest Services.

I wish you a very pleasant cruise on board.

Kind regards,

Holland America Line

## arrival information

### ARRIVAL INFORMATION

#### TRANSFER INSTRUCTIONS:

Welcome to Seattle! If you have purchased your transfer to the ship through Holland America Line, a representative from Holland America Line (wear a red vest and white shirt) will meet you in the baggage claim area and direct you to your transfer vehicle. Please refer to your itinerary for specific instructions concerning your pre-packages or your transfer from the airport (if applicable).

If you have not purchased a transfer through Holland America Line, one may be purchased for the day of embarkation/disembarkation. Please have your travel advisor call Holland America Line at 1-877-724-5425 or 1-206-286-3900 with your Holland America Line six-digit booking confirmation and flight itinerary (airline carrier, flight number, arrival/departure dates and times). Transfer reservations must be paid in full and flight schedule must be provided to Holland America Line at least 14 days prior to arrival in order to receive the transfer. If Holland America Line does not receive the flight information, guests will not receive the transfer and will be ineligible for reimbursement of this service.

#### TRANSFER TIPS:

- US and Canadian and International Citizens traveling on Yukon Land+Sea Journeys involving an air flight between Dawson City, Yukon, Canada to Fairbanks, Alaska, USA and/or Fairbanks, Alaska, USA to Dawson City, Yukon, Canada are REQUIRED to have a valid Passport to clear immigrations and customs upon entry by air.
- Transportation is arranged as a scheduled shuttle service, based on passengers' arrival times and numbers. You may experience delays while waiting for the next available shuttle.
- If you have special transfer requirements, it is recommended you confirm arrangements in your city of (dis)embarkation with your travel advisor. Special equipment may not be available to/from all locations. In most cities availability is limited and reservations are required.
- If you have not purchased a transfer through Holland America Line, you must allow adequate time to transfer to the ship. Please arrive at least 3 hours prior to the ship's departure time.
- Please refer to the online Know Before You Go booklet for a detailed explanation of transfer policies and conditions.

#### BAGGAGE:

Each airline has its own baggage allowance policy. You are responsible for any excess baggage charges imposed by airlines. If baggage is damaged or lost by an airline, hotel or any other conveyance that Holland America Line does not own or operate claims must be filed directly with them for settlement. If you do not receive your baggage upon arrival at your city of embarkation, please file a claim with the airline prior to exiting baggage claim and provide our staff with a copy of your report.

#### LUGGAGE TAG INFORMATION:

Printable luggage tags are available at the Online Check-In start page. You may select to print them as many as you need for your vacation. The luggage tags should be clearly marked with your name, ship name, stateroom number, and sailing date. Please verify that all information is accurate.

At the airport, please find Holland America Line representatives at the baggage carousel. At the pier, luggage tags will be located near the entrance of the pier area where you will be checking in your luggage. Please attach a luggage tag to each piece of luggage you will be checking on the cruise. There is a space on the tag for you to print the following information; Name, Stateroom Number, and Sailing Date.

#### PIER INFORMATION

*Please refer to your boarding pass / cruise ticket page for the specific pier name.*

#### Bell Street Cruise Terminal at Pier 66

2225 Alaskan Way  
Seattle, WA 98121

#### Smith Cove Cruise Terminal at Pier 91

2001 West Garfield Street  
Seattle, WA 98119

Please note this is a physical address, not a mailing address. For additional information or maps on the Port of Seattle, visit their web site at

## arrival information

<https://www.portseattle.org/maritime/cruise>.

Guests should not arrive to the terminal prior to their assigned check-in time, which is listed on boarding pass page of these documents and on the electronic boarding pass available in Navigator. For the health and safety of all, guests arriving to the terminal prior to their assigned check-in time will be asked to return at their designated time.

### DRIVING INSTRUCTIONS to PIER 91

#### From I-5 South:

- Head south on I-5 and follow the signs to the Mercer Street Exit
- Take Mercer Street Exit• Continue on Mercer Street for 1.6 miles
- Turn right onto Elliott Ave W, follow signage for Magnolia Bridge
- Turn right at 14th Ave West (signal light intersection)
- Stay to the right and follow ramp joining the Magnolia Bridge (West Garfield Street)
- Exit right. Follow signs to “Smith Cove Park” and Cruise Terminal
- Turn right at bottom of ramp and follow signs for cruise terminal parking or cruise terminal

#### From I-5 North:

- Head North on I-5 and follow the signs to the Mercer Street Exit
- Take Mercer Street Exit• Continue on Mercer Street for 1.6 miles.
- Turn right onto Elliott Ave W, follow signage for Magnolia Bridge
- Turn right at 14th Ave West (signal light intersection)
- Stay to the right and follow ramp joining the Magnolia Bridge (West Garfield Street)
- Exit right. Follow signs to “Smith Cove Park” and Cruise Terminal
- Turn right at bottom of ramp and follow signs for cruise terminal parking or cruise terminal

- From I-90 West:**• Take I-90 West to I-5 North
- Then follow directions for "From I-5 North"

### PARKING INFO:

- To make your visit to the terminal easy and convenient, guests arriving by personal vehicle have the option to proceed to the front of the terminal building to drop off luggage and guests prior to parking or can proceed directly to parking where shuttle busses can accommodate luggage.
- Cruise passenger parking is operated by Republic Parking NW and is located a short distance from the cruise terminal. Follow the signs to the cruise passenger parking lot. Complimentary shuttle busses will transport you from the parking area to the cruise terminal at Pier 91 and back again at the end of your cruise.
- Please note the lot is only open on days when a Cruise Ship is in port - normal hours of operation are 7:00 am - 4:00 pm.
- The cost of parking is \$26 per day. Motor homes and oversized vehicles are welcome for an additional fee. Please refer to Republic’s website for pricing information.
- You will be directed to take a ticket when entering the parking area. Payment is due at the end of your cruise.
- You can reserve your parking space in advance by visiting:

*Please note that fees and other information are subject to change without advance notice.*

### PERSONAL TRAVEL IDENTIFICATION REQUIREMENTS

Holland America Line highly recommends that all guests carry a passport that is valid for at least six months beyond the completion date of your travel. Having a passport will enable you to fly from the U.S. to a foreign port in the event you miss your scheduled embarkation or to fly back to the U.S. if you need to disembark the ship mid-cruise due to an emergency.

**PLEASE NOTE:** It is your sole responsibility to obtain and have available the proper travel documents that are necessary for your travel, including all costs related to arrangements to obtain entry to countries you visit and re-entry to your destination country. Boarding may be denied or fines may be levied against those guests without proper documentation. Payment of any fines levied is the responsibility of the individual guest.

### For U.S. and Canadian Citizens

## arrival information

**Travel by Land or Sea:** Travel document requirements vary based on cruise itinerary and whether international flights are required. For voyages that are scheduled to end outside the U.S., a passport that is valid for six months beyond the completion date of your travel is required. Passports or Western Hemisphere Travel Initiative (WHTI) compliant documents are required for cruises to Alaska, Bermuda, Canada, Caribbean, Hawaii, Mexico and the Panama Canal. U.S. and Canadian citizens ages 16 and above may present one of the following valid WHTI-compliant documents:

- Passport (recommended travel document) (valid for travel by air, land and sea)
- Passport Card (valid for land and sea border crossings only)
- State Issued Enhanced Driver's License (EDL) – (valid for land and sea border crossings only)\*
- Other documents approved by the Department of Homeland Security For a list of approved documents visit:  
<http://travel.state.gov/content/passports/english/go/checklist.html>

\*The EDL driver's license, or non-driver photo identification, is offered in the U.S. states of Michigan, New York, Vermont and Washington and in the Canadian provinces of British Columbia, Manitoba, Ontario and Quebec, to applicants that can prove identity and citizenship. Please note the EDL is not the same as an Enhanced (or Endorsed) Commercial Driver's License.

**U.S. citizens on closed-loop cruises:** U.S. citizens on cruises in the Western Hemisphere that originate and terminate in the same U.S. port are not required to have a passport to sail, but will need proof of citizenship such as a passport card or an enhanced driver's license (EDL). If a U.S. citizen does not have a passport, passport card or enhanced driver's license, they may use as proof of citizenship an original or copy of a government issued birth certificate, or certificate of naturalization along with a government-issued photo ID. A passport is still the preferred document. PLEASE NOTE –WHTI-compliant documents are acceptable for entry or re-entry into the United States. You may be required to present additional or different travel documents when entering foreign countries, including some countries in the Western Hemisphere.

Birth certificates from Puerto Rico issued prior to July 1, 2010 are not valid forms of proof of citizenship that is accepted by U.S. Customs

and Border Protection. Guests from Puerto Rico either need to present a WHTI-compliant document or a government-issued photo identification with a validated birth certificate issued after July 1, 2010.

**Children:** U.S. citizen children under the age of 16 traveling on a closed-loop cruise (a cruise in the Western Hemisphere which originates and ends in the same U.S. port) will be able to present their government issued birth certificate or other proof of U.S. citizenship, such as a naturalization certificate or citizenship card to sail. Birth certificates can be an original, photocopy or certified original.

For more information please visit  
<http://travel.state.gov/content/passports/english/go/checklist.html>  
or call the National Passport Information Center toll free at 1-877-487-2778 or TDD/TYY at 1-888-874-7793.

**Travel by Air:** Passports are required for all international air travel to and from the United States, regardless of age or citizenship. This includes air travel to and from Canada, Bermuda, the Caribbean and Mexico. For Non-U.S./Non-Canadian Citizens You must have and carry a passport valid for six months beyond the duration of your travel. Please carefully verify the existing identification requirements for your particular travel situation, including all destinations. In addition, non-U.S. citizens who have previously been admitted to the United States for permanent residence must carry their Permanent Resident Card (Form I-551), commonly known as a Green Card. Resident aliens not in possession of this must obtain one at the nearest office of the U.S. Immigration Service. Note that while a passport for a Green Card holder is not required to return to the U.S., your destination country requirements may be different. Please verify your documentation requirements prior to sailing, but we highly recommend Green Card holders travel with their passport as an extra precaution.

### VISAS AND VACCINATIONS

**Visas:** Certain countries require that you obtain official authorization (called a visa) before entering the country, and some countries require that you obtain a visa regardless of whether you plan to go ashore in that particular port or not. Usually there is a fee required.

## arrival information

Guests are responsible for verifying and obtaining any necessary travel documents for entry and exit to the countries visited, as these requirements vary depending on the specific port and nationality of the traveler. This includes payment of all costs related to arrangements to obtain entry to the countries you visit. Boarding may be denied or fines levied against those guests arriving at the pier without the proper documentation, and those guests will not be eligible for a refund. Payment of any fines levied is the responsibility of the individual guest. Please note that fees and visa requirements are subject to change without notice. Tourist/visa requirements are determined by passport nationality, not by country of residence.

### VISA SERVICE INFORMATION

Don't put your travel plans at risk; Holland America Line recommends guests utilize a visa service to secure your required documentation. We have partnered with CIBTvisas as a service to assist with the collection of necessary documents. CIBTvisas also provides a concierge service should you wish to have a dedicated Concierge Specialist manage the entire process from start to finish while providing the expertise necessary to ensure your request is approved as quickly as possible. Our dedicated section on the CIBTvisas website can be found at [www.cibtvisas.com/hollandamericaline](http://www.cibtvisas.com/hollandamericaline).

You may reach CIBTvisas by phone at:

U.S. and Canada residents: 866 935 8472  
Netherlands residents: 0800-2524632  
Germany residents: 8003202233  
Australia residents: 1300964164  
United Kingdom residents: 0800 1218239  
Belgium residents: 0902 150 45  
Singapore residents: 66031096  
Spain residents: 902 113 829  
Switzerland residents: 41 (0) 22 884 18 70  
France residents: 0144107272

Residents of all other countries should contact the nearest representative embassy or consulate for proper information.

**Vaccinations:** Vaccination requirements change frequently. These requirements are established by the countries you are visiting and

not by Holland America Line. For this reason, you should contact your local physician, local health departments or a travel medicine clinic at least six to eight weeks before departure to receive current health information on the countries you plan to visit, to obtain vaccination requirements and preventative medications as indicated, and to address any other special needs. Be certain to bring along a record of all your vaccinations.

**Mosquito-borne illnesses:** Malaria, dengue fever, yellow fever and Chikungunya are found in many tropical and subtropical areas of the world. Guests should always travel with appropriate clothing and mosquito repellent with DEET or picaridin to reduce the risk of mosquito bites. In addition, please check with your primary care provider or local travel medicine clinic to see what, if any, vaccinations or other measures are recommended for your specific itinerary. Bring along a record of all your vaccinations and check with your health care provider four to six weeks before departure, as vaccination requirements and recommendations may change.



## your itinerary



DAY	DATE	PORT	ARRIVE	DEPART
Sun	Jul 10	SEATTLE, WASHINGTON, US		3:00pm
Sun	Jul 10	PUGET SOUND		
Mon	Jul 11	At Sea		
Tue	Jul 12	SCENIC CRUISING STEPHENS PASSAGE		
Tue	Jul 12	JUNEAU, ALASKA, US	1:00pm	9:00pm
Wed	Jul 13	CRUISING HUBBARD GLACIER	2:00pm	6:00pm
Thu	Jul 14	SITKA, ALASKA, US	8:00am	4:00pm
Fri	Jul 15	KETCHIKAN, ALASKA, US	7:00am	12:00pm
Sat	Jul 16	VICTORIA, BRITISH COLUMBIA, CANADA	8:00pm	11:59pm
Sun	Jul 17	SEATTLE, WASHINGTON, US	7:00am	



Look for 'Holland America Line'

## cancellation protection plan

### CANCELLATION POLICY

Holland America Line's Cancellation Policy for the cruise or Land+Sea Journey you have selected is described here: [https://www.hollandamerica.com/en\\_US/legal-privacy/cancellation-policy-US-default.html](https://www.hollandamerica.com/en_US/legal-privacy/cancellation-policy-US-default.html). In most cases, this policy permits a full refund of the amounts received by Holland America Line (except for amounts you paid for the CPP Standard Plan or CPP Platinum Plan) if written cancellation is received by Holland America Line at least 91 days prior to the date you are to commence travel by any mode of transportation (air, rail, sea or otherwise) booked through Holland America Line. Longer notice is required for certain cruises or Land+Sea Journeys. In most cases, a partial refund will be provided for later cancellations up to a certain number of days prior to commencing travel, after which no refund will be made. The website specifies the exact cancellation deadlines and refund amounts.

If you have purchased a specially priced promotion that is 100% non-refundable from the point of payment, you are not entitled to any refund, payment, compensation or credit whatsoever of your gross fare if you cancel your booking.

**Cancellation fees apply regardless of the reason for cancellation, including medical and family matters. Given that the resale of cancelled space will likely result in a lost opportunity to sell other space, cancellation fees are due regardless of resale.**

To be effective, written cancellation must be actually received by Holland America Line's Seattle, Washington, office during standard business hours of operation (5:00 am - 7:00 pm Mon - Fri, 6:00 am - 5:00 pm Sat - Sun, Pacific Time) prior to the applicable deadline. The address to use is: Reservations, Holland America Line N.V., 450 Third Avenue West, Seattle, WA 98119. If you reside outside the U.S., please check with your travel advisor for local business hours. Cancellations may also be faxed to 1-800-628-4855; please retain your fax confirmation. You may also send your cancellation via email to [Hal\\_Reservations@hollandamerica.com](mailto:Hal_Reservations@hollandamerica.com).

Refunds will be processed on the basis of the net payment actually received and retained by Holland America Line from your travel advisor, excluding the amount paid for the CPP Standard Plan or CPP Platinum Plan. This exclusion applies even if cancellation occurs at a time when no cancellation fee would otherwise be payable. The net payment received and retained by Holland America Line would not include any amounts kept by, or paid to, the travel advisor as

commission, or amounts otherwise not paid by the travel advisor to Holland America Line. Refunds will normally be made to your travel advisor. Travel advisors may impose their own cancellation fees. You are responsible for obtaining from your travel advisor monies either retained by your travel advisor or received by your travel advisor from Holland America Line.

Airplane tickets issued by Holland America Line must be returned before the fare will be refunded. Cruise contracts are non-transferable. Name changes (if allowed) and departure date changes are considered cancellations and are subject to cancellation fees.

## shipboard life

### **Download Navigator® Your essential cruise companion!**

The Holland America Line Navigator App is your indispensable tool for cruise planning, embarkation, managing your onboard experience and booking shore excursions.

#### **Before your cruise:**

Download the app before your cruise, log in, and immediately start using Navigator.

Once you've completed Online Check-In at [www.hollandamerica.com](http://www.hollandamerica.com), retrieve your digital boarding pass via the app to expedite embarkation at the pier. You can also complete your health assessment and book shore excursions prior to your cruise.

#### **On board:**

Plan your daily activities, purchase shore excursions and present excursion e-tickets, view restaurant menus, make restaurant and show reservations, check your account balance and more. Navigator will be your primary resource for just about anything you want to do.

#### **After your cruise:**

View your cruise history, manage your account, check your Future Cruise Deposit balance and past cruise statements or even start planning your next cruise.

### **Clothing**

**Daytime** dress is casual. Pack appropriately for the climate in which you're sailing. We suggest clothes that can be layered and possibly a raincoat, waterproof hat or umbrella for time ashore. Shirts/cover-ups and footwear are required at all times in the ship's interior.

**Most evenings** smart casual attire is appropriate. Pool/beachwear, distressed jeans and men's tank tops should be left to daytime and poolside.

**Dressy Nights** evoke the grand traditions of cruising as guests dress to impress for special events on board, including a five-course gourmet dinner in the Dining Room. On Dressy Nights in fine dining restaurants, collared shirts and slacks are required for gentlemen. For ladies, elegant dresses, skirts, or slacks are all acceptable. Jeans, shorts and T-shirts are only allowed in the casual dining restaurants.

### **Packing Advice**

Holland America Line cautions against the use of garment bags with hanger hooks protruding from the top. We also suggest that you consider placing articles in clear plastic bags inside your luggage to minimize handling by airport security screeners. Pack shoes on top of other contents in your luggage to expedite the screening

process. Finally, make sure that you label the inside of your carry-on and checked luggage with your name and contact information. Bear in mind that the screening process for any point of embarkation is similar to that at an airport. As such, all weapons and dangerous devices are prohibited and may result in denied boarding. For complete, updated information regarding travel, please check the official website of the Transportation Security Administration.

### **Mariner Society Benefits\***

All guests in a stateroom receive the benefits earned by the guest at the highest star level. To learn more about the Mariner Society, go to [hollandamerica.com](http://hollandamerica.com) and visit 'My Account'.

### **Dining**

Throughout your cruise vacation, you will enjoy delicious and innovative menus across a broad range of dining venues. From a casual bite poolside to a five-course affair in our classic main Dining Room, the crew of Holland America Line will orchestrate a truly memorable dining experience. Led by Master Chef Rudi Sodamin, our exceptional culinary staff creates signature Holland America line dishes using only the freshest produce and the highest quality meats and seafood available. Our knowledgeable wine stewards are adept at pairing the perfect wine with every dish. Whether you desire the relaxed atmosphere of the Lido, the elegance of the Pinnacle Grill or dinner for two on your private verandah, the choice is always yours.

### **Smoking Policy**

For the comfort of all of our guests, all staterooms (cabins) and stateroom verandahs, indoor areas, excluding casinos, are designated non-smoking. Please refer to our complete Smoking Policy online at [hollandamerica.com](http://hollandamerica.com) or in the online Know Before You Go section.

### **Alcohol Policy**

Guests are not allowed to bring alcoholic or non-alcoholic beverages on board for consumption with the exception of limited wine and champagne (corkage fees are applicable) and limited amounts of water. Plastic water bottles are not allowed. Please refer to our complete Alcohol Policy online at [hollandamerica.com](http://hollandamerica.com) or in the online Know Before You Go section.

### **Shore Excursions**

You can obtain detailed information regarding tours, tour prices, and find answers to frequently asked questions by going to [hollandamerica.com](http://hollandamerica.com). Book your tours online, make payment, and receive your reservation status of whether you are confirmed or waitlisted 24 hours a day. We recommend that you book your

## shipboard life

tours prior to departure as online reservations will receive priority handling. Also, some tours are limited, so pre-booking will enable you to reduce disappointment.

### **Vacation Packages\***

Holland America Line has arranged special hotel and tour packages with properties of exceptional quality and value. Should you wish to see more of the sights of these world class locations, we can arrange stays in port cities or overland tours - at very affordable prices. See your travel advisor or call 800-207-3545 or 206-626-7397 (help is available in English). Visit [hollandamerica.com](https://www.hollandamerica.com) for vacation package descriptions.

### **Onboard Gifts**

With our onboard gifts and shipboard credits enjoy a special treat for yourself or arrange something memorable for someone you're traveling with. We offer celebration packages, couples packages, flowers, chocolate dipped strawberries, special wine offerings, gaming lessons and casino chips, cigar gifts, spa treatments and keepsakes. Visit our website at [hollandamerica.com](https://www.hollandamerica.com) to view the special offerings available for purchase. Go to "For Booked Guests".

### **Passport & Additional ID**

On special itineraries, the Front Office on board may require the collection of passports for cruises that travel from country to country to prepare for immigration formalities. You will receive a passport receipt upon collection of your passport, and will be advised on board when the passports will be redistributed.

We recommend bringing an additional government-issued photo identification since shore side security requires a photo ID when getting on and off the ship. A photocopy of the picture ID is not acceptable.

### **Book Your Next Cruise While On Board\***

On behalf of your travel advisor, we invite you to book your next cruise while on board and receive up to US\$400 per person Shipboard Credit and reduced deposit. Your travel advisor will be immediately notified and receive full credit for your new booking. Unsure of your next cruise? You can still take advantage of this exclusive onboard offer without confirming a specific itinerary with our Future Cruise Deposit program. Visit the Future Cruise Consultant on board your ship to learn more. Please go to [https://www.hollandamerica.com/content/dam/hal/marketing-assets/PDFs/HAL\\_FCC\\_FCD\\_booking\\_form\\_FULL\\_AP17141\\_v15a\\_ADA.pdf](https://www.hollandamerica.com/content/dam/hal/marketing-assets/PDFs/HAL_FCC_FCD_booking_form_FULL_AP17141_v15a_ADA.pdf) and

[https://www.hollandamerica.com/content/dam/hal/marketing-assets/PDFs/HAL\\_FCC\\_welcome\\_AP18057\\_double\\_withfooter\\_ADA.pdf](https://www.hollandamerica.com/content/dam/hal/marketing-assets/PDFs/HAL_FCC_welcome_AP18057_double_withfooter_ADA.pdf) for more details.

### **Holland America Line Connect**

Stay in touch with family and friends via satellite internet through Holland America Line Connect. Simply register through Holland America Line Navigator™, select "Paid Internet" and choose between a Voyage and a Daily plan. (Voyage plans cover your entire cruise and are available at a discounted rate. If you purchased a Daily plan and would like to upgrade to a Voyage plan, just return to Paid Internet and make your selection.) Interested in connecting with your favorite people via Facebook or WhatsApp? Use the Social plan. Want to read your email, catch up on the latest news and check your finances? Purchase a Surf plan. For streaming sites and apps, such as YouTube, Skype and Vimeo, choose the Premium plan.

### **Alaska Land+Sea Journey**

If you are traveling on one of our Alaska Land+Sea Journeys please see additional information about touring this great land in our Alaska Journeys Tips booklet available on our website at [https://www.hollandamerica.com/content/dam/hal/marketing-assets/manage-my-cruise-already-booked/faqs/Tour\\_Tips.pdf](https://www.hollandamerica.com/content/dam/hal/marketing-assets/manage-my-cruise-already-booked/faqs/Tour_Tips.pdf). Please be advised that a credit or debit card is required for all non-included purchases made at Holland America Line's hotel properties and aboard the McKinley Explorer Rail Service. Cash is not accepted at these locations for items such as meals, drinks, retail goods, and optional tours. However, we recommend having cash on hand for optional gratuities.

(\*Not applicable for charter.)